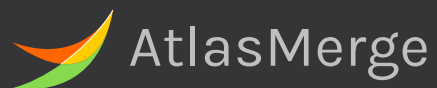


# Reconnect your Teams and Reduce Costs

Consolidate Atlassian Tools

Jira Day 2022 - Warsaw

7<sup>th</sup> September 2022



merge & consolidate without compromises

# Agenda

- Reconnect your Teams
- Reduce Costs
  - Return on Investment
  - Case Studies
- Consolidate with AtlasMerge
- Q&A



# Conway's Law

“

Any organization that designs a system (defined broadly) will produce a design whose structure is a copy of the organization's communication structure.

– Melvin E. Conway

”



# Disconnected Teams

- Why?

- Silo thinking
- Mergers and acquisitions (M&A)
- Outsourcing
- Growth

- Symptoms

- Different languages and terminology
- Different tools
- Indirect communication
- Organizational overhead



# Reconnect your Teams

- How to help
  - Provide common tools and terminology
  - Improve ease of collaboration between different teams
  - Make dynamic restructuring easier
- Atlassian tools
  - Center of work communication
  - Consolidate environments
  - Standardize terminology and workflows



# Benefits of Consolidated Atlassian Tools

- **Reduce cognitive load**
  - Where should I create my issue/page?
  - What is my user name on that system?
  - Where do I need to search?
- **Local features**
  - Fast and consistent link traversal
  - Consolidated dashboard and boards
  - Marketplace apps
- **Improve accessibility**
  - All data accessible with a single user license
  - Network connectivity
- **Single source of truth**
  - Stop synchronizing information
  - Single system for reporting



# Reduce Costs

- **Licensing**
  - Users are licensed multiple times
  - Consolidated environment needs fewer licenses in total
- **Infrastructure & operation**
  - Reduced overhead for resources
  - Less maintenance/upgrades



# Reduce Costs

- Calculate Return on Investment (ROI)
  - Total costs/year = Licensing costs/year + Operation costs/year
  - ROI = Licensing costs/year
- AtlasMerge ROI template
  - Google sheet to calculate consolidation project ROI
  - Contact us on Jira Day app for link!





# Consolidation Case: 2 Jira Environments

- **Retailer - R&D department**
  - Jira Software and Jira Service Management
  - 2000 users, 500 users to 2000 users
  - Some marketplace apps
- **Costs**
  - Before: 238,000.- USD/year
  - After: 169,000.- USD/year
  - Migration: 45,000.- USD
  - ROI: < 1 year



# Consolidation Case: 2 Jira & 2 Confluence Environments

- **Public Services - R&D department**

- Agile transformation, better collaboration needed
- 2000 users, 500 users to 2000 users
- Some marketplace apps

- **Costs**

- Before: 380,000.- USD/year
- After: 330,000.- USD/year
- Migration: 65,000.- USD
- ROI: < 1,5 years



# Consolidation Case: 8 Jira Environments

- International corporation
  - Expansion through M&A
  - 3x 2000 users, 1x 1000 users, 4x 500 users to 3000 users
  - Heavily scripted, many customizations and apps

- **Costs**

- Before: 510,000.- USD/year
- After: 227,000.- USD/year
- Migration: 160,000.- USD
- **ROI: < 1 year**





# ATLASMERGE

FOR JIRA & CONFLUENCE

- Merge multiple instances at once
- Cross application merge (e.g. JQL in Confluence)
- Focus
  - Mapping & merging of entities
  - Performance
  - Reproducibility
  - Single configuration file
- Professional services
  - Together with partners
  - Or directly with us



# Why AtlasMerge? Technology



- **Fast**

- Test your configuration in minutes, not hours
- Consolidate huge environments in hours, not days

- **Automated**

- Whole migration is instrumented in a single file
- No interaction needed
- Put your configuration in source control

- **Reproducible**

- Build trust into your configuration
- Keep ids/names the same between test and production migration



# Why AtlasMerge? Migration Experience



- Semantic conflict resolution

- Naming conflicts are automatically resolved
- References are updated accordingly

- Best practice defaults

- Start with sane defaults
- 80% solution on first try

- Merges complete environments

- Merge Jira & Confluence at the same time
- Merge multiple applications in one run



# Why AtlasMerge? Apps and Integrations



- **Marketplace App Support**

- Supports (most) Marketplace apps
- Single point of contact
- No Marketplace Vendor support required

- **Extensible**

- Implement custom merge strategies
- Support custom apps and integrations

- **Scripting and Automation**

- Migrate and rewrite your custom groovy
- Annotate your scripts to rewrite names and ids





# AtlasMerge Demo


- 2<sup>nd</sup> Slot on Day 2
- Full Jira consolidation in 15 minutes

Business track Technological track **Demo track** Day 1 **Day 2**

**Demo track block**  
Day 2 ( 8 September )

 **9:00** ⌚ 20 min  
**Smarter ITSM – your way to a fully connected IT service desk with Microsoft Teams and Jira Service Management**  
Andreas Schmidt & Britta Neugebauer  
Yasoon

 **9:20** ⌚ 20 min  
**Jira & Confluence Migration/Consolidation with AtlasMerge**  
Nikola Ilo  
Atlas Merge

 **9:45** ⌚ 20 min  
**How to speed up finding the crucial information for customers who browse their requests using My Requests Extension**  
Michał Emanowicz  
Deviniti





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Built with Atlassian ADG 3.2

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